

## Warranty conditions

KSI Filtertechnik GmbH grants a warranty on the product group

Filters: APF and APFF

a manufacturer's warranty of 25 years

and on the product group

Dryers: ATK-APN, ATKN, ATC-APN, ATCN, ATO-APN, ATON, ATT-APN, ATTN, ATM-APN, ATMN

a manufacturer's warranty of 10 years.

### 1. Guarantee/warranty

This manufacturer's guarantee does not restrict your statutory rights arising from the purchase contract. These claims can still be asserted against the contractual partner. The manufacturer's guarantee merely serves to extend the customer's rights.

Therefore, if the purchased item is defective, you can still contact the seller within the warranty period and assert your claims.

## 2. Guarantee period

The period for calculating the warranty period (10 years for dryers and 25 years for filters) begins on the invoice date. The territorial validity of the warranty protection applies to Europe. Warranty protection is only granted for filters and dryers manufactured by KSI Filtertechnik GmbH.

## 3. Scope of the guarantee

The guarantee only covers the freedom from defects (material defects) of the product sold. This includes material and production defects. Functional defects are not covered by the guarantee. A guarantee on wear and maintenance parts is not granted.

## 4. Guarantee conditions

The guarantee is granted subject to the following conditions:

- Compliance with the maintenance intervals by the customer through the compressed air specialist company
- Use of original KSI components if replacement is necessary
- Compliance with the operating and design data/conditions

The customer bears the burden of proof that the aforementioned conditions have been met.

In the event that a defect should occur during the warranty period, the manufacturer will repair the filter/dryer for the customer within the scope of the warranty. For this purpose, the customer must send the goods affected by the warranty claim to the manufacturer. When sending the goods, the customer must pack the goods carefully so that damage during transport can be ruled out. If a warranty claim is submitted, the guarantor will reimburse the shipping costs for the outward journey and will bear the costs for the return shipment.



## 5. Warranty case inspection

In the event of a warranty claim, the guarantor/manufacturer is authorised to inspect the warranty claim. For this purpose, the guarantor/manufacturer may inspect the necessary documents (e.g. documents relating to maintenance, etc.) and the defect.

The following documents must be available when the warranty claim is registered and must be enclosed with the shipment of the goods:

- Copy of invoice
- Proof of maintenance carried out

If the documents are not enclosed, the guarantor may refuse to honour the guarantee

## 6. Guarantor

In the event of a warranty claim, please contact the guarantor:

KSI Filtertechnik GmbH

Siemensring 54-56

47877 Willich

E-mail: [mail@ksi.eu](mailto:mail@ksi.eu)

Phone: 02154 / 89108-0

Fax: 02154 / 89108-282

## 7. Exclusion of the guarantee

Warranty claims are excluded in the event of damage to the goods due to

- normal wear and tear
- improper handling
- non-observance of safety precautions
- use of force
- Attempted repairs by the user
- Non-compliance with the operating and design data/conditions
- Non-compliance with maintenance intervals
- Use of non-original spare parts